

# Payment plan options



## Did you know?

There are two ways to pay your natural gas bill more conveniently.

The Equal Payment Plan balances your monthly payments. The Pre-authorized Payment Plan makes the payments automatic, so they require zero time or effort.

**Looking for a way to smooth out seasonal highs and lows in your energy bill? Or a more convenient way to pay your FortisBC natural gas bill each month? Take advantage of our Equal Payment Plan and Pre-authorized Payment Plan.**

## Equal Payment Plan

Under the Equal Payment Plan, you will be billed each month based on your estimated annual natural gas usage. Payment amounts are reviewed quarterly to help minimize year-end adjustments.

### How does it work?

To calculate your payment amount we:

- estimate your annual natural gas usage based on past usage at your premise
- calculate your total estimated annual charges using current rates and applicable taxes
- divide the amount by 12 to get your monthly instalment amount

Each month, your statement will show your monthly usage and gas charges, your current monthly instalment, and your year-to-date gas charges and instalments.

We review your monthly instalment amount each quarter and adjust it up or down to reflect significant changes in the weather, your gas usage or gas rates.

The final bill for the 12-month period includes your reconciliation balance, which is a charge or credit for the difference between the total monthly instalments billed and your actual gas charges for the year.

### How to register

Residential and small commercial customers can sign up for the Equal Payment Plan by calling **1-888-224-2710**.

## Pre-authorized Payment Plan

Another way to make paying your gas bills easier is with the FortisBC Pre-authorized Payment Plan. You can arrange to have your natural gas bill payment automatically withdrawn from your bank account on the due date. You'll still receive a monthly statement, but you'll save the time and trouble of writing cheques, travelling to your local payment centre, postage costs, and worries about missed due dates and late payment charges. Plus you'll have the peace of mind that comes from knowing your natural gas bills will always be paid on time—even when you're on vacation.

## Equal payment vs. regular bill amounts

The example below shows payment amounts for the year with an adjustment at the second quarterly review.



